Rudolf Faix

Hi,

We don't understand what you means by "don't respect SIP standard". For the called ID (RPID), we just authorized your account to choose it freely. We need more information about what kind of use you are doing.

Because you are unhappy with the service, we will cancel your subscription at the end of the month.

Kind regards,

Support
ippi.com

2017-10-12 13:47 GMT-07:00 Rudolf Faix <rudolf.faix@wwpa.com>:

Hello

If you would respect the SIP standard, then the caller id would get transmitted correct.

By the way we are canceling now the additional incoming lines as you are not able to send the calls to different destination phone numbers like other providers are doing it.

If you are not able to accept like other providers the caller id field, then we will cancel 2 of the 3 phone numbers too. If you are able to handle your system like other provider are doing it, then we will add some more phone numbers and packages.

best regards

Rudolf Faix

Affiliate Marketing Reviews

Fraud & Scam Systems

Offshore Outsourcing & Scammer

Von: ippi Support [mailto:support@ippi.com]
Gesendet: Freitag, 13. Oktober 2017 01:05
An: Rudolf Faix
Betreff: Re: AW: AW: AW: *SP* Technical : Your system is thinking that it knows better the number I'm entering[#187845]

Hello,

We accept both PAI and RPID for outgoing calls. PAI is SIP standard.

Regards,

Support (FR)

ippi.com

Découvrez la nouvelle application ippi pour iPhone : ippi.com/app

De: Rudolf Faix <rudolf.faix@wwpa.com>
Répondre: Rudolf Faix <rudolf.faix@wwpa.com>
Date: 12 octobre 2017 at 15:46:34
À: ippi Support <support@ippi.com>
Sujet: AW: AW: AW: *SP* Technical : Your system is thinking that it knows better the number I'm entering[#187845]

Hello George

You should adapt your systems to the SIP standards, which are getting used by all other SIP providers and where you are using the caller id name, caller id number and caller id ton field for outgoing calls.

Using PAI for incoming calls is ok.

best regards

Rudolf Faix

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Von: ippi Support [mailto:support@ippi.com]
Gesendet: Donnerstag, 12. Oktober 2017 21:02
An: Rudolf Faix
Cc: WM
Betreff: Re: AW: AW: *SP* Technical : Your system is thinking that it knows better the number I'm entering[#187845]

Hello,

A SIP trunk is not an IPBX. A SIP trunk is a SIP account on which you can connect numbers, add incoming and outgoing channels allowing to use it with an IPBX to have class 5 features.

You can see which number has been dialed by looking at the TO header of the SIP INVITE and then route it whenever you want from the IPBX.

It is also possible to modify the caller ID by using the header RPID when you send an INVITE to us :

Remote-Party-ID: <sip:33122334455@ippi.fr;user=phone>;privacy=off;screen=yes

This has first to be done on your IPBX and then you must come back to us for activation and testing.

Regards,

Support (FR)

ippi.com

Découvrez la nouvelle application ippi pour iPhone : ippi.com/app

De: Rudolf Faix <rudolf.faix@wwpa.com>
Répondre: Rudolf Faix <rudolf.faix@wwpa.com>
Date: 12 octobre 2017 at 12:35:15
À: ippi Support <support@ippi.com>
Cc: WM <wm@rmpr.at>
Sujet: AW: AW: *SP* Technical : Your system is thinking that it knows better the number I'm entering[#187845]

Hello

We have now the next problem with your service. In the offer from your homepage is written, that the package "Unlimited Elite" and "Unlimited Prime" has included a "SIP Trunk, usable from app, softphone, IP phone & IPBX". I did not find anywhere any possibility in the member section where I would be able to define a SIP Trunk. We have until now only a SIP User and not a SIP Trunk.

There is no way to

- add the ordered phone numbers to different SIP Users

- to forward incoming calls from different phone numbers to different destinations

- see from which DID number the call has arrived

- set different caller ids for outgoing calls

So how can we get the SIP Trunk from the offer?

best regards

Rudolf Faix

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Fraud & Scam Systems

Offshore Outsourcing & Scammer

Von: ippi Support [mailto:support@ippi.com]
Gesendet: Donnerstag, 12. Oktober 2017 00:23
An: Rudolf Faix
Cc: WM
Betreff: Re: AW: *SP* Technical : Your system is thinking that it knows better the number I'm entering[#187845]

Hello,

Thank you for your feedback. Actually, the call forward is working but the library creating the format to be displayed on the website has been updated yesterday and had a little bug. We had corrected it. You should now se the correct value.

Do not hesitate to come back to us for any further question.

Regards,

Support (FR)

ippi.com

Découvrez la nouvelle application ippi pour iPhone : ippi.com/app

De: Rudolf Faix <rudolf.faix@wwpa.com>
Répondre: Rudolf Faix <rudolf.faix@wwpa.com>
Date: 11 octobre 2017 at 08:37:33
À: support@ippi.com <support@ippi.com>
Cc: WM <wm@rmpr.at>
Sujet: AW: *SP* Technical : Your system is thinking that it knows better the number I'm entering[#187845]

Hi

The number shall appear how it got entered. I had entered +436708002641 and I have also tried to enter 436708002641 and 00436708002641. Every the number got changed to +43 **43**67 08002641. By calling with these settings like shown in the screenshot below, it has been ringing first at the SIP device and afterwards switched to busy, because I don't have the phone number +43**43**6708002641, One of my test phones has the number +43-670-8002641.

best regards

Rudolf Faix

Affiliate Marketing Reviews

Fraud & Scam Systems

Offshore Outsourcing & Scammer

Von: WM [mailto:wm@rmpr.at]
Gesendet: Mittwoch, 11. Oktober 2017 13:42
An: 'Rudolf Faix'
Betreff: WG: *SP* Technical : Your system is thinking that it knows better the number I'm entering[#187845]

Von: ippi Support [mailto:support@ippi.com]
Gesendet: Mittwoch, 11. Oktober 2017 05:39
An: Helmut Rauchecker <wm@rmpr.at>
Betreff: Re: *SP* Technical : Your system is thinking that it knows better the number I'm entering[#187845]

Hi,

Ok, but how the number should appear?
You can also forward the call permanently.

Kind regards,

Support

ippi.com

Discover our new ippi app for iPhone: ippi.com/app

2017-10-10 20:29 GMT-07:00 Helmut Rauchecker <wm@rmpr.at>:

==== INFO ====
Name : Helmut Rauchecker
Username : Helmut01127
Customer : 702958-SAT17
Email : wm@rmpr.at
Tel : +436766761000
Extra : 120.29.65.71-PH
=============

Your system replaces the number I'm entering into the call forwarding field by an invalid one!!!
If I'm entering for example +432741757090 then your system makes +43 4327 41757090 from it. The same stupid thing happens by entering any number from Austria!
Even the unconditional forwarding has no option for forwarding the call immediately. The minimum time is 5 seconds, but unconditional has the meaning that a call needs to get immediately forwarded and not after 5 seconds ringing at the device!!!
Are we your first customer?